



LAMPARSKI ORTHODONTICS

ADULT SURVEY

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The office is modern and comfortable.					
The office and equipment are up-to-date.					
The receptionist treats me in a friendly manner.					
The assistants help make my visits pleasant.					
The staff makes me feel welcome.					
The staff seems to like each other.					
The doctor and staff get along well.					
The assistants are gentle while working on my teeth.					
I know who to talk to concerning specific needs.					
It is easy to get a convenient appointment.					
I look forward to my appointments.					
The doctor is on time for my appointments.					
The office runs smoothly and at a nice pace.					
I like the magazine selection in the office.					
The doctor keeps current with new techniques and ideas.					
I respect the doctor as a professional.					
The doctor is gentle while working on my teeth.					
I am kept up-to-date on my treatment progress.					
The doctor has a good sense of humor.					
I trust the doctor.					
I recommend the doctor to others.					
The doctor is concerned if I have discomfort.					
The doctor takes time to discuss things with me.					
I am pleased with the results of my treatment.					
The doctor's fees are reasonable.					
Financial arrangements are clearly explained.					
I am satisfied with my payment arrangements.					
The staff helps me understand my dental insurance.					
I enjoy getting birthday and Christmas cards.					
I like when the doctor phones me at home.					

What do you like best about our office?

What can we improve?

Additional comments:

Which office do you routinely visit?